

CLIENT SUPPORT SPECIALIST - CERTIFICATE

Offered at: Bluegrass Community and Technical College, Elizabethtown Community and Technical College, Maysville Community and Technical College, Owensboro Community and Technical College

Program Plan Number: 5204023169

Curriculum Effective Spring Semester

Course	Title	Credits
ENG 101	Writing I	3
COM 252	Introduction to Interpersonal Communication	3
BAS 201	Customer Service Improvement Skills	3
OST 105	Introduction to Information Systems	3
OST 110	Word Processing Applications	3
OST 215	Office Procedures	3
OST 235	Business Communications Technology	3
Total Credits		21