## FINANCIAL AND CUSTOMER SERVICES - CERTIFICATE

Offered at: Owensboro Community and Technical College

Program Plan Number: 5208033019

Course	Title	Credits
SPA 101	Elementary Spanish I	4
BAS 201	Customer Service Improvement Skills	3
OST 235	Business Communications Technology	3
or COM 252	Introduction to Interpersonal Communication	
BAS 120	Personal Finance	3
or BAS 294	Money and Financial Institutions	
Total Credits		13